

Aaliayah Girtman

Cash Office Associate

Details

aaliyah.girtman@gmail.com

(904) 062-1310

Anchorage, AK

Profile

I am a Cash Office Associate with over 1 year of experience in the retail industry. I have a background in customer service, general office tasks and accounting. My main responsibilities included counting, verifying and reconciling cash receipts, processing payments, preparing bank deposits, and maintaining accurate financial records. I was also responsible for providing excellent customer service and resolving customer inquiries. I am highly organized, detail-oriented and able to manage multiple tasks simultaneously. My excellent communication and problem-solving skills have enabled me to effectively and efficiently handle cash transactions.

Employment History

Cash Office Associate at Walmart, AK

Dec 2022 - Present

- Successfully managed cash transactions of over \$2 million on a monthly basis. This included accurately counting and reconciling funds, verifying customer payments and balancing the register at the end of each shift.
- Increased accuracy in daily operations by 95% after instituting new procedures for handling money more efficiently; this resulted in improved overall productivity during peak hours when customers needed assistance with their purchases quickly.
- Trained 4 newly hired Cash Office Associates to perform tasks related to managing cash registers, operating POS systems, stocking shelves and providing excellent customer service within 2 weeks while maintaining high standards of quality control throughout all processes.

Cashier Associate at Fred Meyer, AK

Jul 2022 - Nov 2022

- Exceeded customer service goals by assisting 1,000 customers per day with a 95% satisfaction rate.
- Increased store sales revenue by up to 10%, through effective cross-selling techniques and personal product recommendations.
- Generated \$2 million in profit over the course of one year for Fred Meyer, AK due to efficient cashiering methods that minimized transaction times while maximizing accuracy rates.

Education

High School Diploma at Bartlett High School, Anchorage, AK

Aug 2017 - May 2022

Relevant Coursework: English, Mathematics, Science, Social Studies, Foreign Language, Physical Education, Arts, and Electives.

Links

[linkedin.com/in/aaliyahgirtman](https://www.linkedin.com/in/aaliyahgirtman)