

Cha Depalmer

Cashier

Profile

I am a highly motivated and customer-oriented Cashier with over 1 year of experience in the retail industry. I am adept at providing excellent customer service, handling cash transactions and resolving customer inquiries. I am also highly organized and have the ability to multitask effectively. I am a team player who enjoys working in a fast-paced environment and I am committed to providing a high level of customer service. I am confident that my retail experience and customer service skills make me a great fit for the position.

Employment History

Lead Cashier at Walmart, VT

Sep 2022 - Present

- Improved cashier accuracy rate by 10% over a three-month period: As Lead Cashier at Walmart, VT, I was able to decrease the average error rate of transactions from 3.6% to 2.9%. This improvement saved time and money for both customers and staff alike as it allowed them more accurate transaction times without having to go back through each one individually afterwards.
- Reduced customer wait times during peak hours by 20%: By reorganizing my team's workflow processes in our department, we were able to reduce customer wait times significantly during rush hour periods when store traffic is highest - going from an average 5 minutes per person down to 4 minutes or less on most occasions.
- Mentored two new employees successfully: Over the course of six months I helped onboard two new hires into their positions within our organization; introducing them not only with job responsibilities but also providing guidance on how best they could manage themselves while working under pressure in this fast paced environment which included dealing with difficult customers efficiently yet effectively while maintaining professionalism throughout interactions.

Cashier at Price Chopper Supermarkets, VT

Jul 2022 - Aug 2022

- Processed over 5,000 transactions in a single shift: During my time as a cashier at Price Chopper Supermarkets, VT I was able to process more than 5000 customer purchases on an especially busy day. This achievement required me to stay focused and work quickly while still providing excellent customer service.
- Received highest ratings for accuracy from customers in store surveys: As part of the regular feedback survey conducted by Price Chopper supermarkets, I consistently received high scores from customers regarding their experience with my checkout services due to accurate calculations and fast processing times.
- Exceeded sales goals each month : My skillset enabled me exceed monthly sale targets set by management during every month that I worked at PriceChopper supermarket which helped increase revenue significantly throughout this period.

Education

Details

cha.depalmer@gmail.com

(580) 980-6860

Burlington, VT

Links

[linkedin.com/in/chadepalmer](https://www.linkedin.com/in/chadepalmer)

Skills

Money handling

Customer service

Point of Sale (POS) systems

Inventory management

Basic math skills

Attention to detail

Organization

Languages

English

Urdu

Hobbies

Cooking

Gardening

Reading