

BANESA SONNENFELD

Overnight Stocker

banesa.sonnenfeld@gmail.com

(198) 867-0737

Atlanta, GA



PROFILE

I am an experienced Overnight Stocker with over 1 year of experience. I have extensive knowledge of warehousing operations, inventory processes, and customer service. I am highly organized, efficient, and detail-oriented, with a proven ability to accurately stock shelves and manage inventory. My strong work ethic and dedication to customer service have been recognized by my supervisors. I have the physical stamina to work long hours and the ability to lift up to 50 lbs. I am committed to providing excellent customer service, and I am confident in my ability to make a positive contribution to the team.

LINKS

[linkedin.com/in/banesasonnenfeld](https://www.linkedin.com/in/banesasonnenfeld)

SKILLS

Inventory Management

Organization

Communication

Time Management

Attention to Detail

Customer Service

Problem Solving

LANGUAGES

English

Dutch

EMPLOYMENT HISTORY

Overnight Stocker at Walmart, GA

Oct 2022 - Present

- Increased store efficiency by 20% through efficient restocking and organizing of merchandise: As an overnight stocker at Walmart in GA, I was able to increase the overall efficiency of the store by 20%. This was accomplished through reorganizing aisles, stocking shelves with new products more quickly and efficiently than before.
- Reduced inventory loss rate from 5% to 1%: Through careful monitoring of product transfers during my shifts as an overnight stocker at Walmart in GA, I successfully reduced the stores's inventory loss rate from 5%, which is above industry average for similar retailers ,to just 1%.
- Increased customer satisfaction rating on Overnight Stockers survey results by 15%: My efforts while working as an Overnight Stocker resulted in customers being highly satisfied when they visited our section. The surveys conducted showed that there had been a significant improvement (15%) since I started work .
- Achieved 100 % accuracy on all orders shipped out within 24 hours : During my time working as an Overnight Stocker at Walmart's Georgia location, every order placed arrived perfectly intact without any discrepancies or errors due to incorrect packing or shipping information – achieving maximum accuracy levels each night.

Stocker Associate at Kroger, GA

Jul 2022 - Sep 2022

- Maintained a 98% accuracy rate when stocking shelves and backrooms.
- Successfully processed over 1,000 customer orders per month for an average of 5 hours or less each day.
- Developed relationships with key vendors to ensure timely delivery of product shipments on time and within budget.
- Implemented new inventory management system which reduced stock-outs by 15%.

EDUCATION

High School Diploma at Marietta High School, Marietta, GA

Sep 2018 - May 2022

Relevant Coursework: Math, English, Science, Social Studies, Foreign Language, Physical Education, and Fine Arts.

CERTIFICATES

Certified Grocery Store Stocker (CGSS)

Oct 2021

Certified Retail Inventory Manager (CRIM)

Aug 2020