

Khalee Heidebrecht

Photo Lab Technician

Profile

I am a highly organized and detail-oriented Photo Lab Technician with over 1 year of experience in a fast-paced environment. I have a strong background in digital asset management, color management, and workflow processes. Additionally, I am knowledgeable in the use of Adobe Photoshop, Adobe Bridge, and Capture One. I am adept at troubleshooting and resolving technical issues, diagnosing hardware and software problems, and providing solutions in a timely manner. I have a passion for photography and enjoy working with clients to create a high-quality product. I am also well-versed in customer service and excel at providing excellent service to customers.

Employment History

Photo Lab Technician at Walgreens, TN

Oct 2022 - Present

- Developed and implemented a new inventory system for Walgreens' photo lab, resulting in an 8% increase in operational efficiency.
- Processed over 200 orders each day with 100% accuracy rate throughout the year.
- Automated customer order tracking process which reduced delivery time by 10%.
- Trained 5 new technicians on proper operation of digital printing machines, increasing team productivity by 15%.

Photo Lab Assistant at Target, TN

Jul 2022 - Aug 2022

- Developed and implemented a system for tracking customer orders that resulted in an 8% increase in productivity.
- Assisted customers with selecting the appropriate photo paper, enlargements, etc., which led to 20% growth in sales revenue over six months.
- Streamlined workflow by designing and implementing new procedures resulting in 25-minute reduction of processing time per order on average.
- Conducted regular inventory checks twice weekly; identified errors or discrepancies leading to improved accuracy rate from 95% to 99%.

Education

Certificate in Photo Lab Technician at Tennessee College of Applied Technology - Nashville

Aug 2018 - May 2022

Relevant Coursework: Photo Lab Equipment Maintenance and Repair, Color Printing, Digital Imaging, Film Development, and Photo Finishing.

Certificates

Certified Photo Imaging Technician (CPIT)

Jan 2022

Certified Professional Photographic Lab Operator (CPPLO)

Sep 2020

Details

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Links

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Skills

Photography

Photo Editing

Digital Imaging

Color Correction

Image Retouching

Print Production

Customer Service

Languages

English

Bengali

Hobbies

Photography

Scrapbooking

Gardening