

# Flo Godfrey

Warehouse Lead

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## Details

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123 Main Street, Buffalo, NY 14221

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## Profile

Results-driven Warehouse Lead with 2 years of experience in overseeing and optimizing warehouse operations. Demonstrated expertise in inventory management, process improvement, and team leadership. Proven ability to streamline procedures, reduce costs, and ensure timely order fulfillment. Committed to maintaining a safe and efficient work environment while consistently meeting customer satisfaction and business objectives.

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## Employment History

### Warehouse Lead at Amazon, NY

May 2023 - Present

- Successfully managed a team of 30 warehouse associates, increasing overall productivity by 20% within one year by implementing new processes and training programs.
- Reduced order processing time by 15% through the introduction of a digital inventory management system, leading to a 10% increase in customer satisfaction ratings.
- Achieved a 99.5% on-time delivery rate for two consecutive years by optimizing warehouse layout and streamlining the picking and packing process.
- Decreased workplace accidents by 25% through the development and enforcement of strict safety guidelines, resulting in a safer work environment and reduced insurance costs.

### Warehouse Supervisor at , NY

Jul 2021 - Mar 2023

- Successfully implemented a new inventory management system, resulting in a 25% reduction in stock discrepancies and a 15% increase in overall warehouse efficiency.
  - Streamlined the order picking process by reorganizing the warehouse layout, leading to a 20% decrease in pick time and a 10% increase in order accuracy.
  - Trained and developed a team of 12 warehouse associates, resulting in a 30% reduction in employee turnover and a 15% improvement in productivity.
  - Reduced annual operating costs by 10% through strategic negotiations with suppliers and implementation of energy-efficient lighting and equipment.
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## Education

**Associate of Applied Science in Logistics and Supply Chain Management at Fashion Institute of Technology, New York, NY**

Sep 2017 - May 2021