

# Adrean Holtzman

Window Cleaner

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## Education

### Certificate in Professional Window Cleaning at University of Hawaii at Manoa, HI

Aug 2018 - May 2022

Relevant Coursework: Window Cleaning Techniques, Safety Procedures, Glass and Surface Care, Equipment and Tools Usage, Cleaning Solutions, Ladder and High Access Skills, Customer Service, and Business Management.

## Links

[linkedin.com/in/adreanholtzman](https://www.linkedin.com/in/adreanholtzman)

## Skills

Squeegee mastery

Ladder proficiency

Rope access

Water-fed pole expertise

Streak-free techniques

High-rise safety

Eco-friendly solutions

## Languages

English

Indonesian

## Profile

Dedicated Window Cleaner with 1 year of experience providing exceptional service in residential and commercial settings. Proficient in various cleaning techniques, safety protocols, and maintaining a streak-free finish. Demonstrates strong work ethic, attention to detail, and commitment to customer satisfaction.

## Employment History

### Window Cleaner at Aloha Window Cleaning, HI

May 2023 - Present

- Successfully cleaned over 2,000 windows for more than 500 satisfied clients, resulting in a 95% customer satisfaction rate.
- Increased company efficiency by developing and implementing a streamlined scheduling system, reducing missed appointments by 80%.
- Led a team of four window cleaners, resulting in a 30% increase in overall productivity and contributing to a 20% increase in revenue for Aloha Window Cleaning in 2019.
- Established and maintained strong relationships with local businesses, securing 10 new long-term contracts for regular window cleaning services.

### Assistant Window Cleaner at Hawaii Glass & Window Cleaning Services, HI

Aug 2022 - Mar 2023

- Cleaned over 150 windows per day, maintaining a high level of customer satisfaction and contributing to the company's 95% client retention rate.
- Successfully assisted in completing a large-scale project involving the cleaning of all windows for a 20-story commercial building within a tight deadline of two weeks.
- Improved team efficiency by implementing a new window cleaning technique, reducing the average time spent on each window by 15% and increasing daily productivity.
- Received recognition from management for consistently maintaining a 100% safety record, adhering to all safety protocols and contributing to a safe working environment for the entire team.

## Certificates

### International Window Cleaning Association (IWCA) Certification

Jan 2022

### Rope Access Technician Certificate (IRATA or SPRAT)

May 2020

## Memberships

### International Window Cleaning Association (IWCA)